

NEW ACCOUNT APPLICATION

Accounts Department
Tel: 011 262 2220
Fax: 011 262 2226

Credit Controller:
Naomi Cosser
Email: naomi@seremed.com

P.O. Box 10914
Vorna Valley
1686

FOR PPTD / POD OR ACCOUNT APPLICATIONS
(KINDLY COMPLETE ALL SECTIONS BELOW - THANK YOU FOR YOUR CO-OPERATION)

ACCOUNT PURCHASES

Full payment must be received within 30 days from date of statement.

PAYMENT PRIOR TO DELIVERY (PPTD) OR PAYMENT ON DELIVERY (PODEL) PURCHASES

Total amount due reflected on our invoice (s) must be paid into our account prior to the order being dispatched, or by cash or cheque on delivery. Please fax proof of payment to 011 262 2226 or email naomi@seremed.com

IMPORTANT: Your order will only be released once the amount is reflected in our account (bank confirmation).

CREDIT RETURNS – PLEASE SEE OVERLEAF PAGE 2

Credit requests will only be considered if goods were incorrectly supplied or damaged. Written notification by fax or email must be received by Sere-med Johannesburg within 7 days of delivery otherwise the credit request will not be considered (sales representatives are not authorized to accept or uplift any goods for credit unless instructed to do so).

PLEASE INDICATE TERMS	POD / PPTD	Account	
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CUSTOMER DETAILS

TRADING NAME:

PRACTICE / REG NO:	VAT REG NO:
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ID NO:	TYPE OF BUSINESS:
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POSTAL ADDRESS:	CODE
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DELIVERY ADDRESS:

TEL:	FAX:	MOBILE:
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NAME OF PERSON RESPONSIBLE FOR PAYMENT OF ACCOUNT:

TEL:	EMAIL:
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BANK DETAILS

CREDIT REQUIRED: R

BANK:	BRANCH:
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ACCOUNT NO:	CODE:
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TRADE REFERENCES

COMPANY NAME:

CONTACT PERSON:	TEL:
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COMPANY NAME:

CONTACT PERSON:	TEL:
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COMPANY NAME:

CONTACT PERSON:	TEL:
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SIGNATURE OF THE AUTHORIZED PERSON RESPONSIBLE FOR THE ACCOUNT:	DESIGNATION:
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SIGNATURE:	NAME:
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OFFICE USE ONLY

SALES CODE

APPROVED: <input style="width:100px" type="text"/>	INITIAL CREDIT LIMIT: R _____ .00	<input style="width:100px" type="text"/>
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Please fax all payment details to 011 262 2226 or email naomi@seremed.com

Refer overleaf for Sere-med Payment Terms and Conditions of Sale

- PODEL - Payment on delivery
- PPTD - Payment prior to delivery

Sere-med Payment Terms and Conditions of Sale

PAYMENT TERMS

- 30 days from date of statement, interest at a rate of 17.5% will be charged on accounts exceeding our credit terms.
- PPTD (payment prior to delivery) or PODEL (payment on delivery).
- Accounts exceeding 60 days will automatically be on hold.
- Accounts will be strictly monitored according to credit limits allocated. Credit limits will be reviewed regularly or at the request of the customer.
- Settlement discounts do not apply.
- Goods remain the property of Sere-med until fully paid for (refer point 2).
- All prices quoted and invoiced exclude VAT (value added tax).

PAYMENT ON DELIVERY OR PAYMENT PRIOR TO DELIVERY

- Payments by either cash or cheque (dated delivery date) will be accepted and must be available on the date of delivery or goods will be returned to Sere-med immediately.
- Should full payment be required prior to deliver, a bank confirmed EFT payment into our account will ensure goods are released for delivery.

MINIMUM ORDER VALUE

- R 1 200.00 excluding VAT - Courier
R 800.00 excluding VAT - Sere-med delivery vehicle

A delivery surcharge will be applicable for an order under the minimum order value. The customer will be consulted and requested to increase the value of the order or accept the delivery surcharge.

GOODS RETURN POLICY

1. Sere-med will not consider or entertain a request for goods to be uplifted and credited once full payment, a proportional payment or an order agreement has been signed and received by our accounts / sales department. This will include orders received with an official order number, orders received via email or fax, orders taken and submitted by our sales representatives, orders submitted via the Sere-med order app and orders received or concluded by our telesales department via telephone. By signing our payment terms and conditions of sale, the purchaser agrees to and will abide by the payment terms and conditions of sale herein.
2. Sere-med shall always retain legal ownership of our products supplied that haven't been paid for. The customer will give Sere-med immediate notice in the event that any of these products not paid for are about to be levied upon or become liable or is threatened with seizure. The customer will indemnify Sere-med against all loss and damage caused by such action and arrange with Sere-med to have the unpaid goods uplifted and returned to Sere-med before any such action is implemented.
3. Unless Sere-med is notified by telecom on the day the order is placed and prior to the order being despatched (not applicable if already paid for), the order will not be cancelled or credited.
4. If goods are supplied incorrectly (shortages etc) or were damaged during delivery, a verbal or timeously written notification by email must be received by vasie@seremed.com / sharon@seremed.com or phone 011 262 2220 or fax 011 262 2226 within 7 working days of delivery.
5. Please note: Prior to delivery, the contents and quantities of the products invoiced proceed through a three (3) phase checking procedure and in some cases photographs will be taken for future reference.
6. Sere-med will not entertain a credit request or held liable for any loss, theft or damages to our stock following receipt and while on the premises of the customer reflected on the invoice.
7. This will apply once the goods received voucher / invoice has been signed. Sere-med will not accept the comments – goods received but not checked.
8. Once goods have been received, Sere-med will not accept requests for any stock to be returned due to the following:
 - (a) Stock expired or close to expiry date
 - (b) Stock not selling
 - (c) Soiled or damaged stock or packaging while in the customers possession

HANDLING FEE (Goods returned to Sere-med)

Sere-med is within its right to charge a handling fee (courier / delivery cost etc) of no less than 20% of the value of the invoice:

- A. For goods incorrectly ordered and a return is requested.
- B. Stock or packaging that is damaged or soiled.
- C. Stock in the possession of the customer that has not been paid for and should the customer's payment terms with Sere-med have been exceeded.

Your signature confirms your understanding and acceptance of the payment terms and conditions of sale.